

Helpful Contact Information

Department	Contact Information
Debit/Credit Memo	Fax Support: 1-847-700-1648 Email Support: WHQAW-agencycorr@united.com
Cargo Sales	Heavy Freight Shipping: 1-800-825-3788 Small Package Shipping: 1-800-PACKAGE (1-800-722-5243)
Customer Relations	1-877-228-1327
Group Reservations	Domestic Travel: 1-800-426-1122 International Travel: 1-800-237-9524
Lost Baggage	Phone Support: 1-800-221-6903 Fax Support: 1-847-700-5381
Meeting Agreements	Convention meeting travel plans: 1-800-MEET-UAL (1-800-633-8825) Meetings and convention planning: 1-800-521-4041
Mileage Plus Account Information	General: 1-800-421-4655 Premier Associate: 1-800-325-0041 Premier Executive/1K: 1-800-325-0046
Mileage Plus Password Support	Domestic: 1-866-209-3323 (U.S. only) International: 1-605-399-2411
Mileage Plus Reservations	General: 1-800-421-4655 Premier Associate: 1-800-356-8900 Premier Executive: 1-800-255-8900 1K: 1-800-765-1000
Mileage Plus Award Reservations	Domestic: 1-888-467-0507 International: 1-888-674-4680
Passenger Refunds	Phone Support: 1-888-551-6881 Fax Support: 1-847-844-7173
Passenger Reservations	Domestic: 1-800-United-1 (1-800-864-8331) International: 1-800-538-2929 Spanish: 1-800-426-5561 Asian languages: 1-800-426-5560 Deaf or hard of hearing assistance: TDD: 1-800-323-0170
PassPlus	Reservations: 1-800-727-7752 Email Support: PassPlus@united.com
PerksPlus	PerksPlus Program Administration: 1-888-737-5775 United Award Bookings: 1-888-267-7758
Red Carpet Club	Domestic: 1-866-UA-CLUBS (1-866-822-5827) International: 1-605-399-2401
United Agency Desk	Pre-Travel Support: 1-800-521-0810

Seat and Upgrade Queues		
GDS	Address	Number
Amadeus	PNQUA1200	0
Apollo	PRX	80
Sabre	QUA	77
Worldspan	UA0	80